# Word Add-In For A Matter Management Platform

## About The Customer

The customer is a global leader in enterprise software, artificial intelligence platforms, and software applications around legal, compliance, sales, IT, HR, and finance departments. Along with the legal management solutions, the customer also has one of the leading contract lifecycle management solutions for the legal and business needs of their 500+ enterprise customers.

## Business Challenge

Most enterprises using the customer's CLM solution use Microsoft Office as their word processing and data management platform. The enterprise customers were eager to see if a Word Add-in feature could be integrated into the existing contract and matter management solution for convenience.

The customer approached Opcito to assist them in building the plug-in and developing additional 3rd party integration to deploy in customer environments.

## How Opcito Helped

After carefully considering and analyzing the existing setup, the Opcito team decided to use ReactJS, Bootstrap, Office UI Fabric, Axios, and CSS technologies to develop the plug-in. The designed solution works in the following manner:

- Once the Word Add-in is called upon for the first time, the First-Time Page will be displayed to capture the API key from the user. This API key is stored as part of the local storage and is used to invoke the App Builder REST API.

- By default, the matter list page will show the list of matters that belong to the particular user. The user can use the search facility to search for all matters.

- The documents are stored in the documents app. The add-in uses the REST API to fetch the documents associated with the matter. The API reads the document list in descending order of the last activity details. The document list shows the document name, date, the time when the document was last modified, and the name of the user who modified the document.
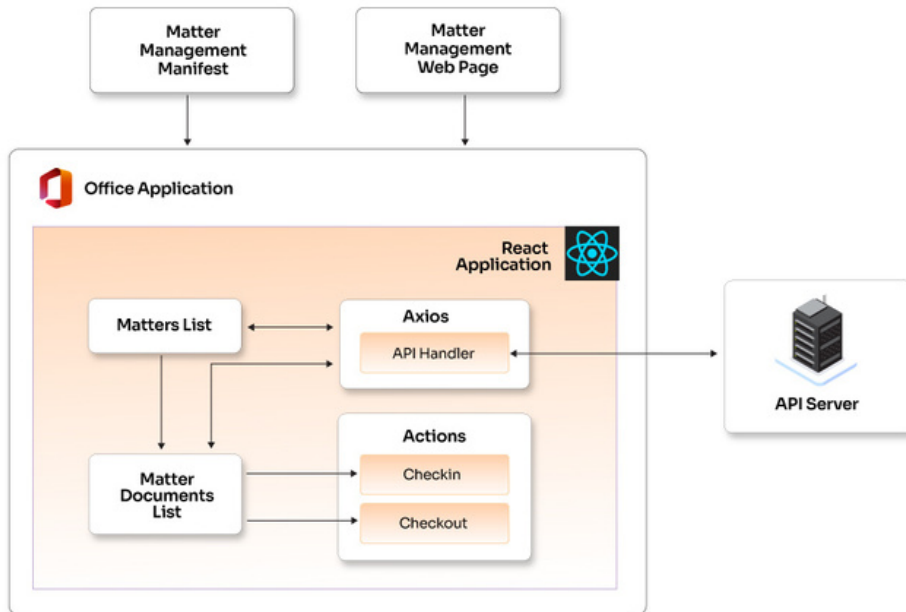
REACTJS

BOOTSTRAP

OFFICE UI FABRIC

AXIOS

REST API

## Benefits

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| **CUSTOMER EXPERIENCE** | Improved customer experience for matter management product by additional features |
| **IMPROVED FUNCTIONALITIES** | Great search and modification functionality aligned to the core product offering |
| **SPEED** | Advanced UI to perform the search operation faster and better |

## About Opcito

At Opcito, we believe in designing transformational solutions for our customers, start-ups, and enterprises, with our ability to unify quality, reliability, and cost-effectiveness at any scale. Our core work culture focuses on adding material value to your products by leveraging best practices in DevOps, like continuous integration, continuous delivery, and automation, coupled with disruptive technologies like containers, serverless computing, and microservice-based architectures. We also believe in high standards for quality with a zero-bug policy and zero downtime deployment approach.